

Jeremy McIntire

ABOUT ME

I am currently a student at the University of Nevada, Reno, studying Computer Science and Engineering. While my experience in this field is limited, I am eager to enhance my proficiency in this area and explore other career opportunities. I am a diligent individual driven to work industriously and remain engaged in tasks.

KEY COMPETENCIES

Process improvement	Problem solving skills	Customer service
Computing skills	Critical thinking skills	Proactive and self-motivated
PC hardware troubleshooting	Excellent communication skills	Exceptional organizational skills

EXPERIENCE

Lyon County School District **May 2023 - June 2025**
Student Helper for LCSD IT Department

In this role, I obtained valuable experience in helpdesk I.T. work and problem solving. This position also improved my customer service, critical thinking, and process improvement skills. I spent my time assisting teachers and staff with IT related issues, repairing malfunctioning computers, and assisting I.T. personnel with tasks, such as, assisting with helpdesk tickets and with server reorganization.

Grocery Outlet **June 2024 - November 2024**
Merchandiser

Within this position I've improved my customer service and multitasking abilities. It has also boosted my teamwork, attention to detail, problem solving-skills, and working in a fast paced environment. My tasks involved helping customers find the item and ensuring they have a good shopping experience, as well as keeping product displays well organized and stocked.

Lowes **February 2025 - June 2025**
Customer Service Associate **October 2025 - February 2026**

During my time in this position, I improved my customer service skills to better help customers find the best item for their project. In this position I further improved my problem-solving and customer service skills within a fast-paced environment. I was also trained to operate a Forklift and other powered equipment.

EDUCATION & CERTIFICATIONS

10 Hour OSHA Outreach Training Program

Dayton High School

High School Diploma

Dayton High School

Forklift Certification

Lowes

EXTRACURRICULAR ACTIVITIES

Three Years of Woodworking Classes

Dayton High School

Three Years of Software Development

Dayton High School